

24th Jan 2022

CMHK becomes the first telecommunication operator to adopt “iAM Smart”

China Mobile Hong Kong Company Limited (“CMHK”) has been actively providing customers with faster, more convenient and diversified telecommunication services through digital service platform. We are pleased to announce today the adoption of “iAM Smart” in our platform, allowing customers to directly log in “MyLink – Bill Enquiry and Payment” service using “iAM Smart”, which makes CMHK the first telecommunication services operator in Hong Kong to use “iAM Smart”.

Starting from today (10:00, 24 January), “MyLink - Bill Enquiry and Payment” service will officially support “iAM Smart”. Customers can log in “MyLink - Bill Enquiry and Payment” service through “iAM Smart” mobile app and perform account binding with the verification code received through SMS messages, and can thereafter make bill enquiry and settle payment directly without password.

In addition, customers can also log in the CMHK one-stop service platform “MyLink” mobile app using “iAM Smart” at a later stage. The new features will enable a convenient and secure access to “MyLink”, which can meet customers’ needs of a smart and efficient digital telecommunication services.